

Alternate Care Site (“ACS”) Patient Visitation Policy

(Updated October 13, 2022)

Purpose

The following Patient Visitation Policy is intended to serve as an extension of Florida’s No Patient Left Alone Act. Given the scarcity of resources and the magnitude of this humanitarian effort, we must enforce a strict patient visitation policy at this time. This will ensure that we can maximize resources to help as many people as possible, while also ensuring the safety of patients, their visitors, and our staff. We thank you for your understanding and want you to know that we stand with you in these difficult times.

Visitation Hours

Currently, Visitation Hours are: 1 p.m. to 6 p.m., seven days a week.

There is no restriction on length of visits.

Quiet Hours

The following are designated "Quiet Hours": 8 p.m. to 8 a.m., seven days a week. Quiet Hours are intended to create an environment for rest and recovery. Visitors are reminded of the following during Quiet Hours:

- Be mindful of any patients or visitors close by.
- Turn down the volume of any electronics.
- Set cell phones on silent or vibrate.
- Be respectful while engaging in conversation.

General Policies and Provisions

The following provisions are applicable to all visitors.

Patients are allowed to have one visitor at a time.

Patients that are incapacitated, are unconscious, have a mental disability, or are otherwise unable to make decisions for themselves are permitted to have one visitor at all times.

Please bring your own sleeping bag, pillows, sheets, snacks, and water, as resources are scarce at this time.

All visitors must agree to abide by this ACS's policies and procedures, or any directions verbally given to visitors by staff.

Visitors are expected to be respectful of staff, patients, and other visitors.

Check with the patient's nurse prior to giving the patient any food or refreshments.

If there is a change in patient condition during a visit and intervention is required, visitors may be directed to leave the patient.

There is a zero tolerance for yelling, vulgar language, or inappropriate behavior.

Pediatric Policy

Pediatric patients are required to be accompanied at all times.

Infectious Disease Policy

Visitors who are ill are specifically precluded from visiting. Screening may be required prior to entry.

Social Media, Photography, And Recording

Out of respect to our patients, other visitors, and our staff, we kindly ask that social media, photography, and recordings be avoided while on the premises.

Given the open space and sensitive nature of this mission, please limit photography and recordings to avoid capturing persons that have not consented to being photographed or recorded in the background and to protect the privacy of the patients around you.

Many of the patients and visitors within the Alternate Care Site have undergone tremendous difficulty and we thank you for respecting their privacy during these trying times.

Designated Patient Information Support

For questions or information on patient visitation or this ACS, please contact the following dedicated 24/7 support team:

(850) 659 – 2545 or LeeACS@cdrmhealth.com

Designated Web Page

This Patient Visitation Policy and any updates will be posted at:

[**cdr-healthmed.com/Hurricane-Ian**](http://cdr-healthmed.com/Hurricane-Ian)